

HTC Diamond

1. How can I assign different ring tones to different contacts?

You can only assign a ring tone to a contact that is saved on the device.

1. Tap **Start > Contacts**.
2. Select the contact and then tap **Menu > Edit**.
3. Scroll down to Ring tone and then select the ring tone to assign to the contact.
4. Repeat the above steps to assign ring tones to other contacts.

2. What kind of file format can I use as a ring tone?

MP3, WMA, WAV, AAC, AAC+, AMR-NB
40 polyphonic and Standard MIDI format 0 and 1 (SMF) /SP MIDI

3. Can I send a contact via Bluetooth?

Yes. Follow the procedure to send a contact via Bluetooth.

1. Make sure that your device's Bluetooth is turned on.
2. Open Contacts, then scroll to the contact you want to send.
3. Select Menu > Beam Contact or Menu > Send Contact > Beam. The device then searches for other devices within range, provided they are in visible (or discoverable) mode.
4. On the list of devices, tap the device you want to send the contact to.

4. How do I display more information on the Today screen?

Tap **Start > Settings > Personal tab > Today > Items** tab, then select all the items you want to appear on the Today screen

5. How do I disable/enable TouchFLO™ 3D?

Tap **Start > Settings > Personal tab > Today > Items** tab, then clear/select **TouchFLO 3D**.

6. How do I set up a sound alert for incoming text messages on my device?

1. Tap **Start > Settings > Personal tab > Sounds & Notifications**.
2. In the **Notifications** tab, select **Messaging: New text message in the Event menu**.
3. Select the **Play sound** check box, then choose a sound to use.

7. The screen automatically adjusts the backlight by itself. How can I disable this?

Tap **Start > Settings > System tab > Power > Backlight** tab and clear the **Auto adjust backlight** check box. You will then be able to adjust the backlight manually when needed.

8. When I place a phone call, the device vibrates once the other party has answered the phone call. How do I disable vibration?

On the Phone screen, tap **Menu > Options**, tap the **Advanced** tab, and then clear the **Vibrate device when connection is established check box**.

9. The device always displays a message to ask if I want to save the calling number to Contacts at the end of a phone call. How do I disable this message?

On the Phone screen, tap **Menu > Options**, tap the **Advanced** tab, and then clear the **Add new phone number to Contacts at end of call check box**.

10. How do I change the way the time is displayed on my device?

With your stylus or finger, press the time displayed on the home screen. Then, change the time to the correct setting you desire.

11. When I pull out the stylus during a call, the device opens the Notes program. How do I disable the Notes program from opening?

On the Phone screen, tap **Menu > Options**, tap the **Advanced** tab, and then clear the **When a call is connection, open the Notes application when the stylus is pulled out check box**.

12. How do I enable or disable the finger scrolling or panning sound?

1. Tap **Start > Settings > System tab > TouchFLO**.
2. Clear the **Enable sound when finger scrolling and panning** option to disable the sound, or select the option to enable sound.

13. Can I set MP3 as my text message/alert ring tone?

Windows Mobile does not support this function

14. How do I mute the touch phone immediately when the phone rings while I'm in a meeting?

When there's an incoming call, you can turn the device face down and then the ring will be silenced.

Note: If the device remains face down, the phone will still ring in the next phone call.

15. Why doesn't the ring tone play after changing the USB connection type to Disk Drive?

When you change the USB connection type, the original route of the ring tone will no longer exist. Please change the connection type back to ActiveSync or reassign the ring tone location.

16. How do I perform a soft reset? Where is the reset button?

Pull out the stylus and locate the red reset button near the opening of the slot. Use the stylus to press the reset button to perform a soft reset.

17. Can I set a *.GIF file as a Home screen background image on my PDA phone?

No. Windows Mobile powered PDA phones support *.GIF file formats but not as background images for the Home screen

18. What should I do if I forget my device login password?

Due to personal security concerns, the only way to access your device if you forget the password is to perform a hard reset. This will restore your device to factory settings.

19. How do I add a photo to represent a music album in TouchFLO 3D music player?

1. Put the picture (the format must be .jpg file) which you want to represent a music album in the folder which holds the album songs.
2. Change the picture name to folder.jpg.
3. Copy the whole folder including music files and the folder.jpg picture to the device or storage card.

Note: We suggest that the photo size of the folder.jpg file does not exceed 1024*768 resolution.

20. How do I open the camera program so I can take photos and videos?

Do one of the following:

On the Home screen, slide to the **Photos and Videos** tab and then touch the camera or video recorder icon onscreen.

Tap **Start > Programs > Camera**.

21. If my battery starts to drains quickly on my Touch Diamond. How can I reduce the battery consumption?

The capacity of the battery that is shipped with the Touch Diamond is 900mAh. In order to optimize battery usage, you can stop running applications that are not in use. Specifically, the following are ways you can save battery while using your Touch Diamond:

1. Stop running the GPS software if not in use. (Tap **Start > Settings > System** tab > **Task Manager**.)
2. Disconnect your data connection if not in use. (Tap **Start > Programs > Comm Manager**.)
3. Turn off your Bluetooth connection if not in use. (Tap **Start > Programs > Comm Manager**.)
4. Turn off your Wi-Fi connection if not in use. (Tap **Start > Programs > Comm Manager**.)
5. Change **Power Save Mode** from **Best Performance** to **Best Battery** in the Wireless LAN setting. (Tap **Start > Settings > Connections** tab > **Wireless LAN > Power Mode** tab.)
6. Please check the sync schedule for receiving and downloading incoming mails. For after work hours, it is recommended that you increase the time interval for receiving e-mails to save battery. (Tap **Start > Programs > ActiveSync > Menu > Schedule** to adjust the sync status in **Peak time** and **Off-peak time**.)
7. Set your device to auto adjust the backlight so that the light sensor will

automatically adjust the brightness of the screen. (Tap **Start > Settings > Backlight** tab and then select **Auto adjust backlight**.)

8. In standby mode, WCDMA uses lesser power than GSM mode. On the other hand, in talk mode, GSM uses lesser power than WCDMA. You can tap **Start > Settings > Phone > Band** tab, and then set your network type to **Auto**.

9. Stop running the applications that are not in use. (Tap **Start > Settings > System** tab > **Task Manager**.)

22. How do I quickly lock my device so that I don't accidentally press the device buttons?

Press and hold the END button for about 2 seconds to lock the device. You can change the long press function of the END key by tapping **Start > Settings > System** tab > **Long Press End Key**.

23. Can I use NAVIGATION CONTROL to zoom in and out?

Yes. When using **Album, Camera, Opera Mobile, Word Mobile, or Excel Mobile**, slide your finger clockwise around the NAVIGATION CONTROL to zoom in, counterclockwise to zoom out.

24. Why does the backlight turn on when I pull out the stylus?

This is a feature of the Touch Diamond.

Note: The stylus is magnetic, so please keep it away from credit cards (and other cards with magnetic bars)

25. Can I add my signature when replying to e-mails on my PDA phone?

Yes. In Outlook E-mail on your device, tap **Menu > Tools > Options > Signatures**. Select an account and then select **Use signature with this account**. You can then enter a signature.

26. Can I reply to a text message with an MMS message? Yes. Please do the following:

1. In the SMS \ MMS inbox, tap a message thread to open it. Enter your reply message here.

2. Tap **Menu > Insert**, and then in the menu, select the item you want to insert: Picture/Video, Audio or Attachment.

3. Tap Send.

Tips

- You can also insert a vCard or vCalendar in your MMS message.
- To compose an MMS message complete with text, emoticons, media and attachments, tap **Menu > Advanced** Composer. For more information on composing and sending an MMS message, refer to the User Manual.

27. How can I receive emails from my Hotmail account on my device?

1. Open your Hotmail account
2. Press Menu
3. Press Send/Receive